

ZVEI-VDMA Code of Conduct

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Publisher:



VDMA e.V.

Legal Department
Technology, Environment and Sustainability Department
Lyoner Straße 18
60528 Frankfurt am Main
Germany
E-mail: coc@vdma.org • www.vdma.org



ZVEI e.V.

Sustainability Team
Lyoner Straße 9
60528 Frankfurt am Main
Germany
E-mail: coc@zvei.org • www.zvei.org

Application notes

The **ZVEI-VDMA Code of Conduct** is a voluntary, non-binding recommendation from the two associations. It is designed as a self-imposed commitment which can be used and communicated within the company and vis-à-vis partners such as customers and suppliers. The company that applies this Code of Conduct must ensure, as part of its self-commitment, that it also implements the requirements stated therein. This means that, in companies that subscribe to this Code of Conduct, the appropriate processes must actually exist and measures must be implemented to comply with the obligations set out in the Code of Conduct. If this is not the case, the company, but especially the company management, is exposed to greater liability risks including responsibility under criminal law, for instance, if the company is exposed to a claim by a contractual partner who has suffered a loss having relied on the Code of Conduct being implemented.

Should a representative of the company be aware that certain statements are incorrect yet knowingly use these to have the contracting party conclude the contract (e.g. between the representative's own company and the supplier), the contracting partner can withdraw from the contract. Under certain circumstances, the contracting party can also make claims for damages. It is also possible that the person committing the act is criminally liable.

For instance, the company commits in accordance with Section 3.1 "Corruption" of the Code of Conduct neither to tolerate corruption, bribery or blackmail nor to accept gifts made with the intention of influencing business decisions or which could give the appearance of doing so or to obtain some other undue advantage. The company signing the Code must therefore ensure that suitable organisational measures are introduced to prevent corruption in the company. These include the appointment of a responsible person and the performance of a risk analysis to identify specific corruption risks in the company. The creation of internal instruction manuals for employees and business partners, guidelines and training courses are concrete measures that may result from this risk analysis. Implementation of these measures must be checked. If the Code of Conduct is signed without implementing appropriate measures within the company to prevent corruption, the company may become liable under civil law. Under certain circumstances, those acting may be subject to prosecution for deliberately making false statements.

This also applies to the self-imposed commitments stated in the other sections. For example, Section 7 "Environment, energy and climate protection" addresses the need for all employees to be made aware of environmental protection and for the necessary training courses to be offered. The company should provide appropriate documents on this. In relation to the appropriate environmental protection targets and measures stated afterwards, the company must be able to demonstrate that it has taken and implemented such measures.

The ZVEI-VDMA Code of Conduct may only be used if no changes have been made to its content. Individual adaptations may only be made at the marked places and relate to

- Header: Company logo
- Section 1: Name of the company signing the code
- Section 11.2: Dealing with information and infringements:
Designation of company contact
- Section 12: Signature

ZVEI-VDMA Code of Conduct

Table of Contents

<i>Application notes</i>	3
<i>Preamble</i>	6
1. Basic understanding	6
2. Compliance with legislation	7
3. Integrity and compliance	7
3.1 Corruption	7
3.2 Fair competition	7
3.3 Prevention of money laundering	7
3.4 Protection of information and intellectual property	7
3.5 Data protection	8
3.6 Export controls	8
3.7 Avoidance of conflicts of interest	8
4. Health and safety	8
5. Remuneration and hours of work	9
6. Observance of human rights	9
6.1 Prohibition of child labour	9
6.2 Prohibition of forced labour	9
6.3 Freedom of association and collective bargaining	9
6.4 Promotion of diversity, equal opportunities	10
7. Environment, energy and climate protection	10
8. Dealing with conflict minerals	10
9. Supply chain	10
10. Consumer interests	11
11. Execution and implementation	11
11.1 Communication	11
11.2 Information on infringements	11
12. Signing	12

Preamble

Innovations are not conceivable in our society today without the electrical and digital industry (ZVEI) and mechanical and plant engineering (VDMA). Small and medium-sized companies from both sectors are particularly successful at creating products and applications that offer pioneering solutions in areas such as climate protection, the conservation of resources and safe workplaces. They also contribute to societal and economic development around the world. Actions here are consistent with the current legal framework and a basic understanding of responsible and ethical behaviour as formulated in this joint Code of Conduct.

1. Basic understanding

This Code of Conduct is based on a shared conception of socially responsible company management as defined by the following guiding principles.

We, the undersigned company,

SynFlex Elektro Service GmbH

Company name

Auf den Kreuzen 24, D - 32825 Blomberg

accept responsibility for the consequences of our business decisions and activities in respect of the legal, economic, technical, social and environmental implications as far as possible within our available scope of action. We thus contribute to the societal and economic development of the countries and regions in which we operate.

Our actions are consistent with the relevant legal regulations. We are guided by ethical values and principles, in particular integrity and honesty, as well as respect for the dignity of human beings as set out in the principles of the Universal Declaration of Human Rights of the United Nations, the OECD Guidelines for Multinational Enterprises, the Core Labour Standards of the International Labour Organisation and the United Nations Guiding Principles on Business and Human Rights.

This Code of Conduct defines the basic principles of our actions, and we actively demand that it is observed by our employees worldwide. Its standards apply in all branch offices and business units within our company.

We expect the same basic understanding from our business partners. It is not intended to constitute a basis for third-party rights.

2. Compliance with legislation

It is a matter of course for us that we will comply with current laws and other legal requirements in the countries in which we operate. In cases where local laws and regulations are less restrictive, our actions are guided by the principles of this Code of Conduct. Where there is a direct conflict between mandatory local law and the principles contained in this Code of Conduct, the local laws shall take precedence. Nevertheless, we endeavour to comply with the content of this Code of Conduct.

3. Integrity and compliance

We have implemented suitable compliance¹ measures so that the following areas are covered appropriately:

3.1 Corruption

We do not tolerate corruption, bribery or blackmail; they impede fair competitive conditions. Gifts made with the intention of influencing business decisions or which could give the appearance of doing so or to obtain some other undue advantage are neither promised, offered, granted, requested nor accepted in our business relationships. Nor do we allow these to be promised to us. Especially strict standards must be applied when dealing with people for whom particular rules apply under criminal and liability law (e.g. public officials).

3.2 Fair competition

We operate in compliance with national and international competition and anti-trust legislation and do not participate in price agreements, sharing markets or collusion in respect of customers, markets and bids.

3.3 Prevention of money laundering

Money laundering is the term used for bringing money obtained illegally or from illegally acquired assets into the legal financial and economic system. We comply with our legal obligations to prevent money laundering and do not participate in transactions that serve to disguise or integrate criminal or illegally acquired assets.

3.4 Protection of information and intellectual property

We protect confidential information and respect intellectual property; transfers of technology and know-how must be made in a way that protects intellectual property rights, customer information, business secrets and information that is not in the public domain. We observe the current laws to protect business secrets and treat our business partners' confidential information accordingly.

¹ *Compliance refers to observance of legal regulations, regulatory standards, voluntary self-imposed commitments and internal guidelines.*

3.5 Data protection

We process, store and protect personal data in compliance with statutory regulations. Personal data is therefore treated confidentially and only collected for legal, previously defined purposes in a transparent manner. We only process personal data if it is protected against loss, modification and unauthorised use or disclosure using appropriate technical and organisational measures.

3.6 Export controls

We undertake to comply with legal standards relevant to export controls – including but not limited to approval requirements, export bans and support bans – in the course of shipping and exporting our goods.

3.7 Avoidance of conflicts of interest

We avoid internal and external conflicts of interest which could illegitimately influence business relationships. Where this is not successful, we disclose these conflicts.

4. Health and safety

We protect our employees' health by taking suitable measures in relation to health and safety at work (e.g. the implementation of a company health and occupational safety management system) that provide appropriate cover in the following areas:

- Compliance with current laws and guidance set out in international standards relating to health and safety at work²;
- Suitable workplace design, safety regulations and provision of suitable personal protective equipment;
- Implementation of preventive checks, emergency measures, an accident reporting system and further suitable measures for continuous improvement;
- Provision of access to adequate quantities of drinking water and access to clean sanitary facilities for employees.

We ensure that our employees have received adequate instruction.

² See ILO work and social standards ([ILO Guidelines on Occupational Safety and Health](#)); SA 8000 Social Accountability or ISO 45001 Occupational Health and Safety Management, etc.

5. Remuneration and hours of work

Remuneration is based on current laws and, if applicable, current binding collective agreements and is supplemented by the relevant national legislation on minimum wages. Employees are given clear, detailed and regular information on the composition of their remuneration.

We comply with current laws and (international) working standards³ in respect of the maximum permissible working hours and ensure that

- working time, including overtime, does not exceed the relevant legally permissible maximum limits;
- the hours worked per week, including overtime, do not exceed 60 hours per week, even in exceptional circumstances and even if no such stipulations exist;
- employees have at least one full day per calendar week free.

6. Observance of human rights

We pay attention to and support compliance with internationally recognised human rights and

- respect the personal dignity, privacy and personal rights of each individual;
- protect and uphold the right to freedom of speech and freedom of expression;
- do not tolerate unacceptable treatment of employees such as physical and psychological hardship, sexual and personal harassment or discrimination.

6.1 Prohibition of child labour

We do not tolerate any child labour⁴. We do not employ any employees who cannot prove that they are at least 15 years old, and we require proof of age to be submitted. For countries which fall within the exception for developing countries according to ILO Convention No. 138, the minimum age can be reduced to 14 years. We do not hire employees for dangerous work who, according to ILO Convention No. 182, cannot prove that they are at least 18 years old.

6.2 Prohibition of forced labour

Forced labour, modern slavery or comparable acts that involve the deprivation of liberty are forbidden.⁵ All work must be voluntary, and it must be possible to end the employment relationship.

6.3 Freedom of association and collective bargaining

We respect the right of employees to freedom of association, freedom of assembly and to engage in collective bargaining and pay negotiations⁶, providing this is legally permissible and possible in the relevant country in which we are operating. If this is not permissible, we look for appropriate compromises for our employees.

³ ILO Convention [No. 1](#) (*Hours of Work (Industry) Convention*), 1919)

⁴ ILO Convention Nos. [79](#), [138](#), [142](#) and [182](#)

⁵ ILO Convention Nos. [29](#) and [105](#)

⁶ ILO Convention Nos. [87](#), [135](#) and [154](#)

6.4 Promotion of diversity, equal opportunities

We encourage equal opportunities and do not tolerate discrimination.⁷ We treat all people equally regardless of gender, age, skin colour, ethnic origin, sexual identity and orientation, disability, religious affiliation, worldview or other personal attributes.

7. Environment, energy and climate protection

We act in compliance with current legislation and are guided by international standards⁸ in order to minimise negative impacts on the environment and continuously improve our activities in respect of environment and climate protection.

All employees are made aware of environmental issues and the necessary training is offered.

We have implemented appropriate environmental protection measures (e.g. the implementation of a company environmental management system) that cover the following topics appropriately:

- Setting objectives, defining and implementing measures and ensuring the continuous improvement of these;
- Environmental aspects such as the reduction of CO₂ emissions, increasing energy efficiency, using renewable forms of energy, safeguarding the quality of water and reducing water consumption, safeguarding air quality, encouraging resource efficiency, reducing waste and disposing of waste in the proper way and responsibly handling substances that are dangerous to human beings and the environment.

8. Dealing with conflict minerals

We exercise the necessary care to take measures to avoid using conflict minerals in our products in order to prevent human rights violations, corruption and financing armed groups or similar via this route.

9. Supply chain

We expect our suppliers to comply with the principles of this Code of Conduct or to apply comparable codes of conduct. Furthermore, we encourage them to implement the criteria in this Code of Conduct in their own supply chains.

We reserve the right to systematically apply this Code of Conduct with our suppliers and to carry out checks as warranted. This may take the form of questionnaires, assessments or audits.

⁷ ILO Convention No. 111

⁸ ISO 14001 and Standards of OECD Guidelines/COP21

Should this cause doubts as to whether this Code of Conduct is being followed, the supplier is requested to take suitable measures to counter this and to notify its contact in our company of the course of action. If required, the cooperation arrangement will be ended.

10. Consumer interests

Where the interests of consumers are affected, we follow consumer protection provisions and appropriate sales, marketing and information practices. Special attention is paid to groups that require particular protection (e.g. young people or pregnant women).

11. Execution and implementation

We make suitable and reasonable efforts to continuously implement, document and apply the principles and values in the Code of Conduct. All employees are made aware of what this Code of Conduct contains and receive training on relevant topics as required. Violations of the Code of Conduct are not tolerated and can have consequences under employment law.

11.1 Communication

We communicate openly in dialogue with employees, customers, suppliers and other interest and stakeholder groups regarding the requirements of this Code of Conduct and its implementation.

11.2 Information on infringements

We offer our employees and business partners access to a protected mechanism that will allow them to confidentially report possible violations of the principles of this Code of Conduct.

If you would like to pass on any information, please contact the following person/office directly or anonymously.

<https://synflex.schindhelm-wbsolution.com/>

Name of contact/office

12. Signature

Blomberg, 25/07/2024

Place, date

Hubertus Hasse

Stefan Karsch

Name of the authorised signatory

SynFlex Elektro Service GmbH, Auf den Kreuzen 24, 32825 Blomberg, Germany

Company address / Company stamp

S Y N F L E X
Elektro Service GmbH
Auf den Kreuzen 24, 32825 Blomberg, Deutschland/Germany